

COUNTY COUNCIL STATEMENT
FOR COUNTY COUNCILLOR CHRIS METCALFE

20 FEBRUARY 2008

Access to Services

The most significant development in the last quarter has been the publication of the Council's new website. This has been well received and provides greater stability, a sharper design, an improved search facility and greatly increased flexibility to provide more interactive and transactional services. Work is already underway to use the same technology that drives the new website to redevelop the Council's intranet.

I look forward to the work of the Scrutiny Working Group that will be evaluating the first year's operation of the Customer Service Centre and the development of joint access centres with District Councils. The Working Group has been established jointly by both the Communications and Care and Independence Overview and Scrutiny Committees and will start its work next month.